

## UNIVERSITY OF THE WEST INDIES CAVE HILL CAMPUS OFFICE OF STUDENT SERVICES

COURSE TITLE: COCR2071 – BASIC PEER HELPING

COURSE CREDIT: 3

**COURSE DURATION**: 2 HOURS PER WEEK

PREREQUISITES: NONE

**FACILITATOR**: JOMO M. PHILLIPS, MSSW-MFT

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### **COURSE DESCRIPTION:**

This course seeks to assist students to develop basic helping skills to aid other students who may be experiencing a problem or a crisis. The course also aims to assist participants to develop skills to be resource persons for other students on campus. The course builds on a three stage model of helping which includes basic relating with others, understanding people's experiences and assisting people to engage in problem solving strategies. The course also aims to support helpers to better be able to appreciate themselves, understand and challenges their own biases as well as become familiar with the potential resources both on and off campus aimed as serving students who maybe experiencing a crisis.

### **COURSE CONTENT:**

- 1. Defining peer helping
- 2. Self-inventory what makes me suitable to be a helper
- 3. Understanding and challenging my own prejudices
- 4. Basic helping values:
  - Acceptance
  - Empathy
  - Genuiness
  - Confidentiality
- 5. The basic helping process:
  - Relating
  - Understanding
  - Problem-solving
- 6. Basic helping skills
- 7. Common problems experienced by students on campus:
  - Stress
  - Grief and loss

- Substance abuse
- Depression and anxiety
- Crisises
- 8. Off and off campus helping resources

### **TEACHING METHODOLOGY:**

This course will be delivered blended using both face-to-face and online class sessions. Online sessions, with the exception of our final session, will be asynchronous (using online channels without real-time interaction). Asynchronous classes will use short recorded lectures, videos, activities, and assignments Face-to-face classes are experiential and will usually consist of short lectures, demonstrations, role-play exercises, small group discussions, and paper and pencil exercises. Face-to-face classes will be broadcast via Zoom. An essential responsibility for students is to engage in all class sessions.

### **EVALUATION:**

2%
2%
4%
12%
20%
20%
20%
20%

NB: This course is graded pass/fail

## **COURSE POLICIES:**

- 1. UWI Email and Neo LMS will be the official means of communication for this course. You will need to ensure that you have regular access to the Internet throughout the semester. Please make sure you are checking Neo LMS and your email accounts regularly for any course-related notifications
- 2. I invite you to bring questions and challenges you are experiencing with regards to your assignments that are respectfully and thoughtfully posed. These strategies help us all to examine and consider our assumptions and ideas. You are not required to agree with the course lecturer or another student to earn your grade, other than those established as necessary components to develop competency as a Peer Helper

### STUDENT RESPONSIBILITES:

- 1. Engage in our face-to-face and online classes; these classes require you to participate.
- 2. You are responsible for retrieving all class materials, including PowerPoint notes and resources
- 3. Participate in our face-to-face, online classes, and forums not doing so affects your final grade
- 4. Engage respectfully with your classmates and lecturer this is a basic expectation for those interested in helping others and UWI students
- 5. Complete all the required assignments
- 6. Submit all your assignments promptly. Late assignments will receive a grade deduction of **TWO (2)** points per day beyond the scheduled submission date.

### **RECOMMENDED READINGS:**

Nelson-Jones, R. (2008). *Introduction to counselling skills: Text and activities.* London: Sage

Tindall, J.A. (2008). Peer power, book one: Workbook: Becoming an effective peer helper and conflict mediator. Florence, KY: Routledge.

## **ONLINE RESOURCES**:

Course notes and additional resources will be placed on the NEO Learning Management System.

# **COURSE DELIVERY SCHEDULE**

Wk	Topics	Activities/Assignment	Deadlines
1	Online	Complete syllabus quiz -2%	9/23 @ 9
9/16	Defining Peer Helping	Add a current picture to your class profile and a	am
	Aims of Peer Helping	short personal bio – you can read mine (this	9/23 @ 9
	Stages of the Helping Process	helps us to learn each other's names in this	am
	, in g	class), introduce yourself in the class forum, &	
		identify why you chose this particular course &	
		what are you expecting to get from this class	
		experience 2%	
		Peer Helping Definition – 4%	9/23 @ 9
		The second of th	am
2	Face-to-Face		
9/23	The helping relationship		
	My values: explicit		
3 9/30	Face-to-Face		
9/30	My values: implicit		
	Basic helping values		
	The communication process		
	Hearing vs listening		
4	Online	Prepare & share your six mins flip grid video –	10/14 @ 9
10/07	Basic attending skills – verbal &	showing you practising basic verbal & non-verbal	am
	non-verbal	attending skills & empathic highlighting	
	Empathic highlighting	partializing (see assignment instructions) – 4%	
5	Online	Prepare & share your six mins flip grid video –	10/21 @ 9
10/14	Empathic highlighting cont'd	showing you practising empathic highlighting,	am
	Summarising	summarising, & partializing (see assignment	
	Partializing	instructions) – 4%	
6	Face-to-Face		
10/21	Using questions		
	Goal-setting		
	Action steps		
	Reframing		
	Modelling		
	Sharing information		
	Self-disclosing		
7	Face-to-Face		
10/28	Suicide		
8	Online	Short Reflection paper – 10%	11/11 @ 9
11/04	Mental Health on Campus		am
9	Online - Asynchronous	Online discussion – 10%	11/18 @ 9
11/11	Drug & alcohol misuse on		am
10	Campus No class	Online mid competer quiz 200/	11/25 @ 9
11/18	INO CIASS	Online mid-semester quiz – 20%	11/25 @ 9 am
11/10	Online	Prepare & share your six mins flip grid video –	12/02 @ 9
11/25	Understanding change	showing you practising using MI opening skills or	am
1 1,25	What is Motivational Interviewing	OARS – 4%	,
	The state of the s	1 -:	ı

	Motivational Interviewing opening skills - OARS		
12	Online (Via Zoom)	Final Presentations – 20%	In virtual
12/02	Final Presentations		class
12/9	No class		
	Experiential Journals Due	Upload your Reflective Journal – 20%	12/9 @ 9
			am

NB Please note the course delivery schedule is subject to change